

To whom it may concern,

Paradigm Property Management has been the management company of my 24 units since Dec 2009. It's a testament of our working relationship and my satisfaction of their services, as I've had to change property management companies in other cities much more frequently. I've worked closely with Shelley, Marguerite, and Teresa, and they have assisted, supported, and managed for me in good and tough times at the property, especially when it counted. They adapted quickly in changing environments especially towards the end with the city's appropriation of the property and handling the challenges of property management, tenant relationship, and rental disruption.

They have always kept good communication with me and provided detailed reports, allowing me to own the property from another city.

I would be more than happy to retain Paradigm's property management service in the future, if and when I acquire another multi-family in the Cincinnati area.

-Michael L.
Tower Commercial Group LLC